


# [Quality Policy

Balloo Hire Centres is committed to providing the highest quality equipment hire and sales to its customers. The Company aims to be considered the best in the industry by providing products and services that satisfy a customer's requirements in every respect.

The Company will endeavour to realise this vision by implementing, maintaining and continually improving a Quality Management System which is aligned with the requirements of ISO 9001. Therefore, it is the policy of Balloo Hire Centres to:

- Set detailed and quantifiable objectives to implement the Quality Policy.
- Commit adequate resources to ensure these objectives are met.
- Ensure employees are aware of the policy, understand what is required of them and are committed to implementing and improving it.
- Provide employees with the necessary encouragement, guidance, information and training to play their part in implementing the policy.
- Continually improve systems and work processes to meet or exceed customer's current and future expectations.
- Work with others in the supply chain to raise awareness of quality performance and encourage best practice.
- Regularly review the policy and any procedures produced under it to ensure their continuing relevance and effectiveness.

This policy will be available internally to all Balloo Hire Centres employees and also made available to our customers, contractors, suppliers and other interested parties on the company website.



Mark Grundy  
Divisional Director

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Registered office: 31 Sydenham Road, Belfast, BT3 9DH. NI Reg No. NI20540. VAT Registration number GB454623448