

[Integrated Policy Statement

Within the scope of our Integrated Management System; **The hire, sale and repair of tools, plant, equipment, accommodation, welfare facilities and ancillary products servicing clients within Northern Ireland**, we at Balloo Hire recognise that providing our customers with a quality service whilst ensuring the safety of our staff and stakeholders are critical to our business. We are committed to providing the necessary resources to ensure we continuously improve our business practices within these core areas.

To achieve this, we have developed and will maintain an Integrated Management System that will meet the requirements of the current versions of ISO9001, ISO45001 and ISO14001.

This Integrated Management System Policy Statement calls for continual improvement within our management activities and business will be conducted according to the following principles;

We will:

- Ensure Top Management are accountable for making best use **of our** management resources in all Quality and Health and Safety matters to continually improve our Integrated Management System and its effectiveness in delivering our **overall** strategic organisational objectives;
- Comply with all applicable **health and safety laws**, statutory regulations and stakeholder requirements;
- Ensure the Integrated Management System is reviewed regularly by top management to ensure **it is** appropriate to the nature and scale of our service provision and foreseeable Hazards;
- Regularly **set, review** and communicate our Integrated Management System Objectives and performance **against** defined objectives throughout the organisation and to interested **parties where appropriate**;
- **Work** closely with our stakeholders, customers and suppliers to establish the highest quality standards;
- **Adopt** a forward-looking view on future business decisions which may have impacts on our ability to provide customers with a quality service;
- **Train** our staff in the requirements of the Integrated Management System and **their responsibility in maintaining** and improving it;
- **Ensure** this policy is available to the interested parties and where appropriate, actively communicate it to all direct employees, indirect employees and other interested parties, whilst regularly reviewing it to ensure it continues to meet our requirements;

Dan McCaffrey
Divisional Director

Reviewed January 2024

All hires and sales are subject to our standard terms and conditions available at www.balloohire.com/terms

