

COVID-19 GUIDELINES WHEN VISITING OUR DEPOTS

- All depots are now open for collections and returns.
- When you arrive at the depot, please wear a face covering before entering the shop.
- All customers and staff will have to follow strict social distancing rules laid out below.
- To pre-book an item call 028 9045 8080 or email Belfast@balloohire.com
- The depot will be open to customers from 7.30am to 4.30pm, closed for lunch from 1pm to 1.45pm. Monday to Friday, closed Saturdays for the moment.
- Social distancing will be in place, please adhere to the one-way system in the shop. Hand sanitiser will be available and must be used
- All signage and staff direction must be strictly adhered to.
- Payment by card or account only.
- For items that require a 2-person lift, note that due to social distancing we **cannot** help lift an item.
- You are welcome to bring someone with you to help lift the item into your vehicle
- Alternatively, we can offer contactless delivery.

Thank you for your support.